



Affiliated with Ohio ENT & Allergy Physicians

Steven E. Katz, M.D.

974 Bethel Rd- Suite D Columbus, OH 43214

P: 614-827-0011 F: 614-827-0012

Appointment Information

- Please note that your appointment time is your scheduled arrival time.
 - Early arrival is appreciated but is not necessary.
 - If your appointment is at 7:45 AM please wait in your car until the doors open at 7:30. Please DO NOT push the doorbell that is outside of the building as that is for the sleep department and not us!
- There is a 15-minute grace period. You may be asked to reschedule if you arrive late. Please note this could be **2-3 months** away.
- Please bring a current Photo I.D. and your medical insurance card(s).
 - You will have to reschedule your appointment if you do not have a photo ID at the time of check in.
- Copays are due at check in. You may pay with a credit/debit card or check.
 - **Cash will not be accepted.**
 - There is an additional **\$10 fee** for all copays that are not paid at the time of service.
- You will receive a pre-registration text and/or email 5 days before your appointment.
 - You may receive multiple messages if you do not complete the registration prior to your appointment.
 - You do not need to call the office to confirm that you will be at your appointment, we simply ask for you to show up on time.
- Due to the scope of Dr. Katz's specialty, we estimate **ALL** patients can be in our office for **1-3 hours**.

Your appointment is on:

FAQ

- What if I am running late?
 - Please call the office if you think you will arrive any later than 10 minutes before your appointment. No call/ no shows may be asked to reschedule to the next available date.
- Why am I scheduled for multiple appointments?
 - You are scheduled to have a visual field and/or an OCT test.
 - The visual field test checks for blind spots in your peripheral vision, while the OCT test examines your optic nerves.
- Will I be dilated? / Do I need a driver?
 - If you are scheduled for testing, you may be dilated.
 - We recommend bringing a driver if you are not comfortable with driving yourself after being dilated.
- If I am being seen for Double vision, should I bring in my most recent prism prescription?
 - Yes, We ask that you bring the prescription with your or reach out to the prescribing physician and have them fax a copy to us.
- Why am I waiting so long?
 - Dr. Katz and his staff will take as much time as needed with each patient. We firmly believe in providing the best care we can to each patient according to their individual needs. The only person in control of the length of each appointment is Dr. Katz. We ask for your patience and understanding that you will receive that same care.
 - The 1–3-hour timeframe includes the time you will be waiting in the lobby, wait time in the exam room, time with the physician, and time with the medical assistants if you are scheduled for testing.
 - Dr. Katz also gets called for emergency trauma surgeries and consultations before the office opens. We will always notify you if this is the case and you may opt to wait for him to return to the office or reschedule your appointment to the next available date. As mentioned above, this could be 2-3 months away.

Our Location

- When you arrive at **974 Bethel Rd** you will need to drive around to the **west side** of the building to find **Suite D**.
 - Our entrance faces the railroad tracks and grassy area by the dumpster.
- Please note that the building has multiple entrances. Each entrance lists the specialty and the physician(s) that practice in that office.
 - The only door that leads to Dr. Katz' office is the one that has his name and specialty (Neuro-Ophthalmology) on it.

Detailed Directions

Coming from SR-315

1. Take Exit 8 for Bethel Rd.
2. Get into the furthest right lane and continue for about 0.7 miles.
3. You will see signs to merge into the next lane but **DO NOT MERGE**, instead, make a right turn into the building lot.
4. You will see the Ohio ENT & Allergy Physicians sign.
5. Drive around to the west side of the building and find **Suite D for Neuro-Ophthalmology**

Landmarks

If you are going west, our office is located before you pass the train tracks near Postlewaite Road. If you pass the train tracks and The Refectory, then you have gone too far and need to turn around.

- Olentangy Shopping Plaza/ Micro Center to your left.
- McDonalds to your right.
- CVS and Starbucks to your left.
- Bob Evans to your right, near the traffic light.
- Train tracks and Postlewaite Road should be ahead.

If you are going east, our office is just past the train tracks near Postlewaite Road. You will have to make a left turn at the traffic light near the Bob Evans to get into the complex.

- Bethel Shopping Center to your left.
- Centennial High School to your right.
- Valvoline to your right.
- The Refectory to your left.
- Train tracks and Postlewaite Road should be ahead.

Please call our office immediately if your GPS gets you lost, and we will do our best to redirect you😊

